{Omitted text} shows text that was in SB0142S02 but was omitted in SB0142S05 inserted text shows text that was not in SB0142S02 but was inserted into SB0142S05

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| 1 | App Store Accountability Act |
|--------|---|
| • | 2025 GENERAL SESSION |
| • | STATE OF UTAH |
| • | Chief Sponsor: Todd Weiler |
| | House Sponsor: James A. Dunnigan |
| 2 3 | LONG TITLE |
| 4 | General Description: |
| 5 | This bill enacts provisions governing app store operations and creates requirements for age |
| 6 | verification and parental consent. |
| 7 | Highlighted Provisions: |
| 8 | This bill: |
| 9 | defines terms; |
| 10 | requires app store providers to: |
| 11 | • verify user ages; |
| 12 | obtain parental consent for minor accounts; |
| 13 | notify users and parents of significant changes; |
| 14 | • share age and consent data with developers; and |
| 15 | • protect age verification data; |
| 16 | prohibits app store providers from: |
| 17 | • enforcing contracts against minors without parental consent; and |
| 18 | • misrepresenting parental content disclosures; |

SB0142S02

| 19 | requires developers to: |
|----|---|
| 20 | • verify age and consent status through app stores; and |
| 21 | notify app stores of significant changes; |
| 22 | prohibits developers from: |
| 23 | • enforcing contracts against minors without verified parental consent; and |
| 24 | • misrepresenting parental content disclosures; |
| 25 | designates violations of certain provisions as deceptive trade practices; |
| 26 | requires the Division of Consumer Protection to establish standards for age verification methods; |
| 28 | creates a private right of action for parents of harmed minors; |
| 29 | provides a safe harbor for compliant developers; and |
| 30 | includes a severability clause. |
| 31 | Money Appropriated in this Bill: |
| 32 | None |
| 33 | This bill provides a special effective date. |
| 36 | ENACTS: |
| 37 | 13-75-101 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code |
| | Annotated 1953 |
| 38 | 13-75-201 (Effective 05/06/26), Utah Code Annotated 1953 (Effective 05/06/26), Utah Code |
| | Annotated 1953 |
| 39 | 13-75-202 (Effective 05/06/26), Utah Code Annotated 1953 (Effective 05/06/26), Utah Code |
| | Annotated 1953 |
| 40 | 13-75-301 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code |
| | Annotated 1953 |
| 41 | 13-75-401 {(Effective 05/06/26)}(Effective 12/31/26), Utah Code Annotated 1953 {(Effective |
| | 05/06/26)}(Effective 12/31/26), Utah Code Annotated 1953 |
| 42 | 13-75-402 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code |
| | Annotated 1953 |
| 43 | 13-75-403 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code |
| | Annotated 1953 |
| 44 | 13-75-404 (Effective 05/07/25), Utah Code Annotated 1953 (Effective 05/07/25), Utah Code |
| | Annotated 1953 |

| | Section 1. Section 1 is enacted to read: |
|-----------|---|
| | CHAPTER 75. APP STORE ACCOUNTABILITY ACT |
| | Part 1. General Provisions |
| | <u>13-75-101.</u> (Effective 05/07/25)Definitions. |
| | As used in this chapter: |
| (1 | <u>"Age category" means one of the following categories of individuals based on age:</u> |
| <u>(a</u> | "child" which means an individual who is under 13 years old; |
| (b | younger teenager" which means an individual who is at least 13 years old and under 16 years old; |
| <u>(c</u> | "older teenager" which means an individual who is at least 16 years old and under 18 years old; or |
| (d | <u>a dult</u> which means an individual who is at least 18 years old. |
| (2 | <u>"Age category data" means information about a user's age category that is:</u> |
| <u>(a</u> | collected by an app store provider; and |
| <u>(b</u> | shared with a developer. |
| (3 | <u>"Age rating" means a classification that provides an assessment of the suitability of an app's content</u> |
| | for different age groups. |
| <u>(4</u> | <u>"App" means a software application or electronic service that a user may run or direct on a mobile</u> |
| | device. |
| <u>(5</u> | App store" means a publicly available website, software application, or electronic service that |
| | allows users to download apps from third-party developers. |
| <u>(6</u> | <u>App store provider</u> means a person that owns, operates, or controls an app store that allows users |
| | in the state to download apps. |
| <u>(7</u> | <u>"Content description" means a description of the specific content elements that informed an app's</u> |
| | age rating. |
| <u>(8</u> | <u>"Developer" means a person that owns or controls an app made available through an app store in the</u> |
| | state. |
| <u>(9</u> | <u>"Division" means the Division of Consumer Protection, established in Section 13-2-1.</u> |
| <u>(1</u> |)) "Knowingly" means to act with actual knowledge or to act with knowledge fairly inferred based or |
| | objective circumstances. |

- 77 (11) "Minor" means an individual under 18 years old.
- 78 (12) "Minor account" means an account with an app store provider that:
- 79 (a) is established by an individual who the app store provider has determined is under 18 years old through the app store provider's age verification methods; and
- 81 (b) requires affiliation with a parent account.
- 82 (13) "Mobile device" means a portable computing device that:
- 83 (a) provides cellular or wireless connectivity;
- 84 (b) is capable of connecting to the Internet;
- 85 (c) runs a mobile operating system; and
- 86 (d) is capable of running apps through the mobile operating system.
- 87 (14) "Mobile operating system" means software that:
- 88 (a) manages mobile device hardware resources;
- 89 (b) provides common services for mobile device programs;
- 90 (c) controls memory allocation; and
- 91 (d) provides interfaces for applications to access device functionality.
- 92 (15) "Parent" means, with respect to a minor, any of the following individuals who have legal authority to make decisions on behalf of the minor:
- 94 (a) an individual with a parent-child relationship under Section 78B-15-201;
- 95 (b) a legal guardian; or
- 96 (c) an individual with legal custody.
- 97 (16) "Parent account" means an account with an app store provider that:
- 98 (a) is verified to be established by an individual who the app store provider has determined is at least 18 years old through the app store provider's age verification methods; and
- 101 (b) may be affiliated with one or more minor accounts.
- 102 (17) "Parental consent disclosure" means the following information that an app store provider is required to provide to a parent before obtaining parental consent:
- 104 (a) if the app store provider has an age rating for the app or in-app purchase, the app's or in-app purchase's age rating;
- 106 (b) if the app store provider has a content description for the app or in-app purchase, the app's or in-app purchase's content description;
- 108 (c) <u>a description of:</u>

- 109 (i) the personal data collected by the app from a user; and
- 110 (ii) the personal data shared by the app with a third party; and
- 111 (d) if personal data is collected by the app, the methods implemented by the developer to protect the personal data.
- 113 (18) "Significant change" means a material modification to an app's terms of service or privacy policy that:
- 115 (a) changes the categories of data collected, stored, or shared;
- 116 (b) alters the app's age rating or content descriptions;
- 117 (c) adds new monetization features, including:
- 118 (i) in-app purchases; or
- 119 (ii) advertisements; or
- 120 (d) materially changes the app's:
- 121 (i) functionality; or
- 122 (ii) user experience.
- 123 (19) "Verifiable parental consent" means authorization that:
- 124 (a) is provided by an individual who the app store provider has verified is an adult;
- 125 (b) is given after the app store provider has clearly and conspicuously provided the parental consent disclosure to the individual; and
- 127 (c) requires the parent to make an affirmative choice to:
- 128 (i) grant consent; or
- 129 (ii) decline consent.
- 130 Section 2. Section 2 is enacted to read:
- 131

Part 2. App Store and Developer Requirements

- 132 <u>13-75-201.</u> App store requirements.
- 133 (1) An app store provider shall:
- 134 (a) at the time an individual who is located in the state creates an account with the app store provider:
- 136 (i) request age information from the individual; and
- 137 (ii) verify the individual's age using:
- 138 (A) commercially available methods that are reasonably designed to ensure accuracy; or
- (B) an age verification method or process that complies with rules made by the division under Section
 <u>13-75-301;</u>

- (b) if the age verification method or process described in Subsection (1)(a) determines the individual is a minor:
- 144 (i) require the account to be affiliated with a parent account; and
- 145 (ii) obtain verifiable parental consent from the holder of the affiliated parent account before allowing the minor to:
- 147 (A) download an app;
- 148 (B) purchase an app; or
- 149 (C) make an in-app purchase;
- 150 (c) after receiving notice of a significant change from a developer:
- 151 (i) notify the user of the significant change; and
- 152 (ii) for a minor account:
- 153 (A) notify the holder of the affiliated parent account; and
- 154 (B) obtain renewed verifiable parental consent;
- 155 (d) provide {developers real-time access-} to a developer, in response to a request authorized under Section 13-75-202:
- 156 (i) age category data for {each} a user located in the state; and
- 157 (ii) the status of verified parental consent for {each} a minor located in the state; {and}
- 158 (e) notify a developer when a parent revokes parental consent; and
- 158 {(e)} (f) protect personal age verification data by:
- 159 (i) limiting collection and processing to data necessary for:
- 160 (A) verifying a user's age;
- 161 (B) obtaining parental consent; or
- 162 (C) maintaining compliance records; and
- 163 (ii) transmitting personal age verification data using industry-standard encryption protocols that ensure:
- 165 (A) data integrity; and
- 166 (B) data confidentiality.
- 167 (2) <u>An app store provider may not:</u>
- 168 (a) enforce a contract or terms of service against a minor unless the app store provider has obtained verifiable parental consent;
- 170 (b) knowingly misrepresent the information in the parental consent disclosure; or
- 171 (c) share personal age verification data except:

- 172 (i) between an app store provider and a developer as required by this chapter; or
- 173 (ii) as required by law.
- 175 Section 3. Section **3** is enacted to read:

176 **<u>13-75-202.</u>** Developer requirements.

- 176 (1) <u>A developer shall:</u>
- 177 (a) verify through the app store's data sharing methods:
- 178 (i) the age category of users located in the state; and
- 179 (ii) for a minor account, whether verifiable parental consent has been obtained;
- 180 (b) notify app store providers of a significant change to the app; {and}
- 181 (c) use age category data received from an app store or any other entity only to:
- 182 (i) enforce age-related restrictions and protections;
- 183 (ii) ensure compliance with applicable laws and regulations; or
- 184 (iii) implement safety-related features or defaults {-}; and
- 186 (d) request personal age verification data or parental consent:
- 187 (i) at the time a user:
- 188 (A) downloads an app; or
- 189 (B) purchases an app;
- 190 (ii) when implementing a significant change to the app; or
- 191 (iii) to comply with applicable laws or regulations.
- 192 (2) <u>A developer may request personal age verification data or parental consent:</u>
- 193 (a) no more than once during each 12-month period to verify:
- 194 (i) accuracy of user age data; or
- 195 (ii) continued account use within the verified age category;
- 196 (b) when there is reasonable suspicion of:
- 197 (i) account transfer; or
- 198 (ii) misuse outside the verified age category; or
- 199 (c) at the time a user creates a new account with the developer.
- 185 $\{(2)\}$ (3) <u>A developer may not:</u>
- (a) enforce a contract or terms of service against a minor unless the developer has verified through the app store provider that verifiable parental consent has been obtained;
- 189 (b) knowingly misrepresent any information in the parental consent disclosure; or

| 190 | (c) share age category data with any person. |
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| 206 | Section 4. Section 4 is enacted to read: |
| 192 | Part 3. Division Rulemaking |
| 208 | 13-75-301. Division rulemaking. |
| | In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the |
| | division shall make rules establishing processes and means by which an app store provider |
| | may verify whether an account holder is a minor in accordance with Subsection 13-75-201(1)(a) |
| | <u>(ii).</u> |
| 213 | Section 5. Section 5 is enacted to read: |
| 199 | Part 4. Enforcement and Safe Harbor |
| 215 | <u>13-75-401.</u> {(Effective 05/06/26)}(Effective 12/31/26)Enforcement. |
| 201 | (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive |
| | trade practice under Section 13-11a-3. |
| 203 | (2) |
| | (a) {The } Only a minor, or the parent of {a } that minor, who has been harmed by a violation of |
| | Subsection 13-75-201(2) may bring a civil action against an app store provider. |
| 205 | (b) {The-} Only a minor, or the parent of {a-} that minor, who has been harmed by a violation of |
| | Subsection 13-75-202(2) may bring a civil action against a developer. |
| 207 | (3) In an action described in Subsection (2), the court shall award a prevailing parent: |
| 208 | (a) the greater of: |
| 209 | (i) actual damages; or |
| 210 | (ii) <u>\$1,000 for each violation;</u> |
| 211 | (b) reasonable attorney fees; and |
| 212 | (c) litigation costs. |
| 228 | Section 6. Section 6 is enacted to read: |
| 229 | <u>13-75-402.</u> Safe harbor. |
| 215 | (1) A developer is not liable for a violation of this chapter if the developer demonstrates that the |
| | developer: |
| 217 | (a) relied in good faith on: |
| 218 | (i) personal age verification data provided by an app store provider; and |

- 219 (ii) notification from an app store provider that verifiable parental consent was obtained if the personal age verification data indicates that the user is a minor; and
- 221 (b) complied with the requirements described in Section 13-75-202.
- 222 (2) Notwithstanding Subsection (1), the safe harbor described in this section:
- 223 (a) applies only to actions brought under this chapter; and
- 224 (b) does not limit a developer or app store provider's liability under any other applicable law.
- 241 (3) Nothing in this chapter shall displace any other available remedies or rights authorized under the laws of this state or the United States.
- 243 Section 7. Section 7 is enacted to read:

244 <u>13-75-403.</u> Severability.

- (1) If any provision of this chapter or the application of any provision to any person or circumstance is held invalid by a final decision of a court of competent jurisdiction, the remainder of this chapter shall be given effect without the invalid provision or application.
- 232 (2) The provisions of this chapter are severable.
- 250 Section 8. Section 8 is enacted to read:
- 251 <u>**13-75-404.**</u> Application and limitations. Nothing in this chapter shall be construed to:
- 236 (1) prevent an app store provider from taking reasonable measures to:
- 237 (a) block, detect, or prevent distribution to minors of:
- 238 (i) unlawful material;
- 239 (ii) obscene material; or
- 240 (iii) other harmful material;
- 241 (b) block or filter spam;
- 242 (c) prevent criminal activity; or
- 243 (d) protect app store or app security;
- 244 (2) require an app store provider to disclose user information to a developer beyond:
- 245 (a) age category; or
- 246 (b) verification of parental consent status;
- 247 (3) allow an app store provider to implement measures required by this chapter in a manner that is:
- 249 (a) arbitrary;
- 250 (b) capricious;

- 251 (c) anticompetitive; or
- 252 (d) unlawful;
- 253 (4) require an app store provider to obtain parental consent for an app that:
- 254 (a) provides direct access to emergency services, including:
- 255 <u>(i)</u> <u>911;</u>
- 256 (ii) crisis hotlines; or
- 257 (iii) emergency assistance services legally available to minors;
- (b) limits data collection to information necessary to provide emergency services in compliance with 15
 U.S.C. Sec. 6501 et seq., Children's Online Privacy Protection Act;
- 261 (c) provides access without requiring:
- 262 (i) account creation; or
- 263 (ii) collection of unnecessary personal information; and
- 264 (d) is operated by or in partnership with:
- 265 (i) a government entity;
- 266 (ii) a nonprofit organization; or
- 267 (iii) an authorized emergency service provider; or
- 268 (5) require a developer to collect, retain, reidentify, or link any information beyond what is:
- 269 (a) necessary to verify age categories and parental consent status as required by this chapter; and
- 271 (b) collected, retained, reidentified, or linked in the developer's ordinary course of business.
- 290 Section 9. Effective date.
- 274 (1) Except as provided in {Subsection } Subsections (2) and (3), this bill takes effect May 7, 2025.
- 275 (2) The actions affecting the following sections take effect on May 6, 2026:
- 276 (a) Section 13-75-201 (Effective 05/06/26); and
- 277 (b) Section 13-75-202 (Effective 05/06/26){; and}.
- 278 <u>{(c)} (3)</u> <u>The actions affecting Section 13-75-401 (Effective {05/06/26}) 12/31/26) take effect on</u> December 31, 2026.

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